



Innovation Services is a professional services organization that provides clients with innovative planning tools and consulting services to assist them with strategic planning, capital budgeting, infrastructure planning and workplace design. The organization helps clients address critical steps in their facilities and infrastructure-related planning activities including needs assessment, solutions design, value optimization and performance management using tools adopted from market research and six-sigma disciplines. Innovation Services planning sessions are facilitated by certified consultants who have facilitated 100's of workshops with groups ranging from 10 to 100 participants for numerous organizations in a variety of industries. In addition to facilities and infrastructure-related planning, Innovation Services methodologies have helped clients address other needs in their organizations, including strategic planning and leadership development.

A key resource used by Innovation Services is the award-winning *Solutions Navigator™* game-board planning tool. This tool allows cross-functional teams to quickly complete a variety of planning exercises in a fun, interactive and objective manner. This data-driven planning process maximizes stakeholder involvement and helps build consensus and accountability within the team. Over the past two years, 1000's of people from 100's of organizations have participated in Solutions Navigation sessions all around the world.

Specific versions of the *Solutions Navigator™* have been developed to support planning activities for facilities management, security, technology, manufacturing and sustainability. Additional "planning-in-a-box" tools have been developed to support capital planning at a facility or enterprise level using a team-based, value optimization methodology. Innovation Services also develops customized planning tools for third-party organizations based on their unique, patent-pending methodologies.

Biographies

Helen Wu is a Director and Healthcare Practice Leader with Innovation Services for Johnson Controls. In this role, she provides strategic planning, needs assessment, solution design and capital project planning services to client organizations. Since joining Johnson Controls in 1990, she has held a variety of sales and sales management positions serving clients in the corporate real estate and healthcare industries. Helen received her B.S. in Mechanical Engineering from Stevens Institute of Technology in Hoboken, NJ. She is a member of the American College of Healthcare Executives (ACHE) and serves on the Catholic Health Association Diversity Committee and was an immediate past board member of the Institute for Diversity in Health Management (IFD).

Karen Kucek is a Senior Program Manager with Innovation Services for Johnson Controls. In this role, she oversees project design, development and execution while providing strategic planning, needs assessment and project planning services to client organizations. Since joining Johnson Controls in 2006, she also served as a Program Manager for the Systems Marketing team. Karen received her B.B.A from the University of Wisconsin-Oshkosh and her M.B.A from Concordia University. She is an adjunct Public Relations professor with the University of Phoenix.